# From Xojo to Apple App Store Being Successful with an iOS App

Jérémie Leroy Xojo Developer - iOS & ASO Specialist

### **Optimising App Store Downloads**

Jérémie Leroy Xojo Developer - iOS & ASO Specialist

### KATINGS & REVENUE



# QUEZ TEME

# How many apps does the average US consumer have on their smartphone?

### **QUIZ** How many apps does the average US consumer have on their smartphone?

A. 50-70
B. 70-90
C. 90-110
D. 110+

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D. 110+

### **Time to First 500 Downloads**



43 days

Apr. 17

Sept. 16

10 months



Jan. 18

11 days

Sept. 18

### **Time to First 500 Downloads**



#### 10 months 43 days

Sept. 16

Apr. 17

### 13 days

Jan. 18

11 days

Sept. 18

Nov. 18

3 days

•

# Secret Santa

• No ads, nor press release Available in 5 languages Optimised keywords Localised screenshots Optimised ratings (without cheating) 12 000 downloads in 20 days



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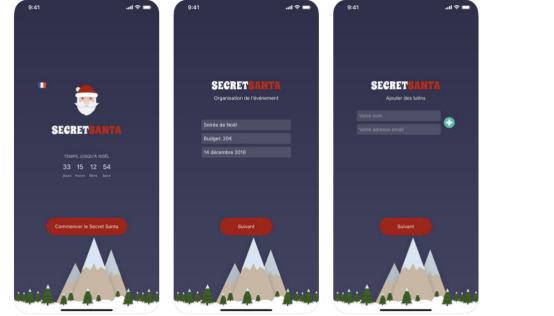
### **Optimising App Store Ratings**



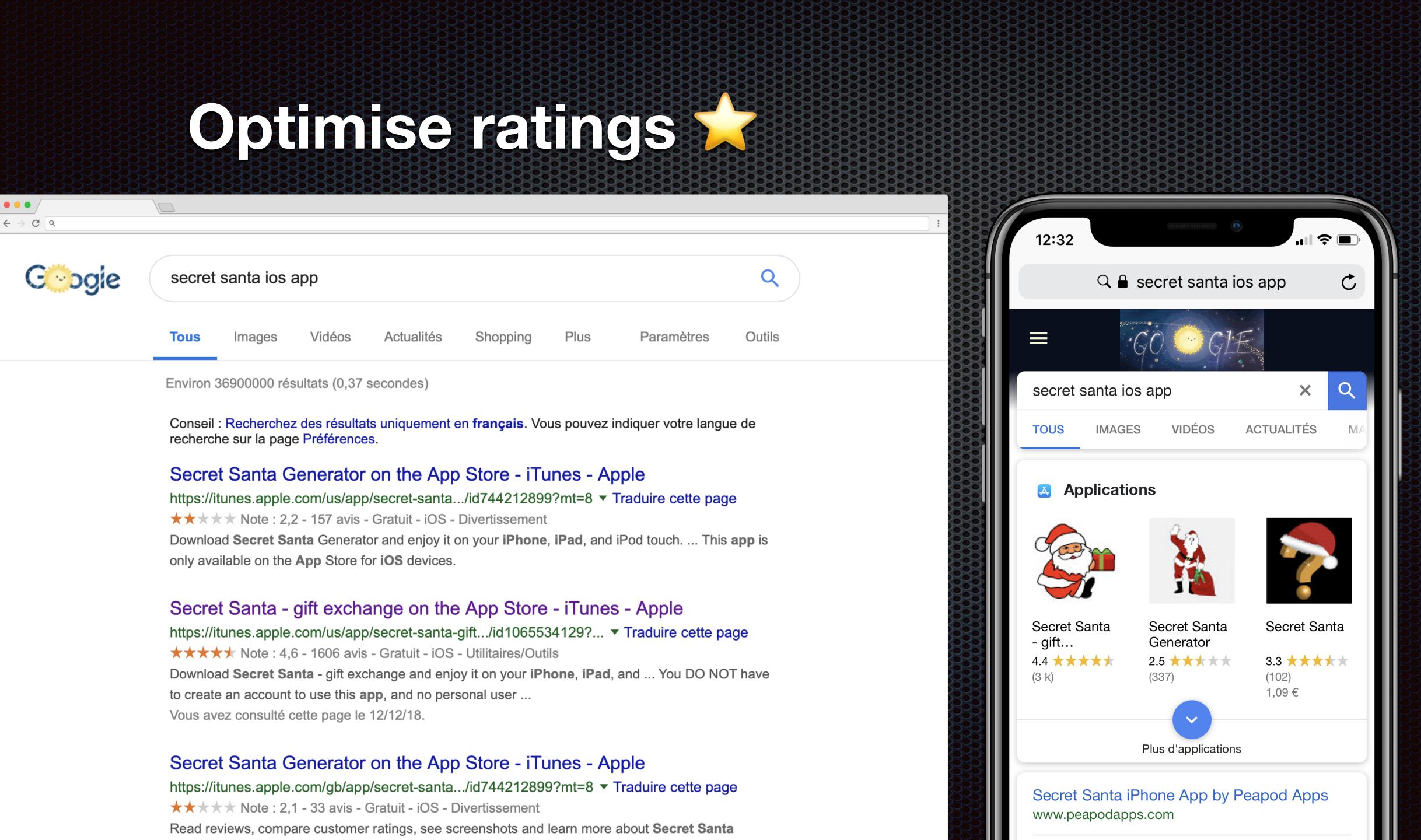
# Optimise ratings 7

Ratings can give your app a ranking boost . Apps with better reviews get more downloads • Also works on Google









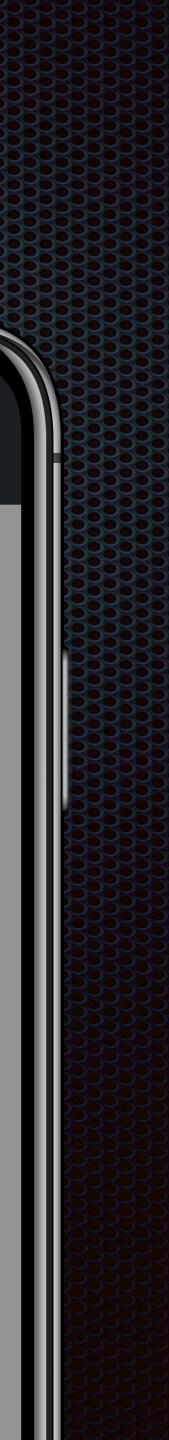
# Optimise ratings

#### Ask for ratings

 Use the iRate class I host on GitHub jkleroy/Xojo-iRate

Ask for ratings at the right moment





# Optimise ratings 🔶 🔶

#### Ask for ratings

 Use the iRate class I host on GitHub jkleroy/Xojo-iRate

 Ask for ratings at the right moment After a positive/completed action 9

9:41 AM





**Enjoying Secret Santa?** Tap a star to rate it on the App Store.

Not Now

 $\overrightarrow{\mathbf{M}}$ 



...| 주 🗖

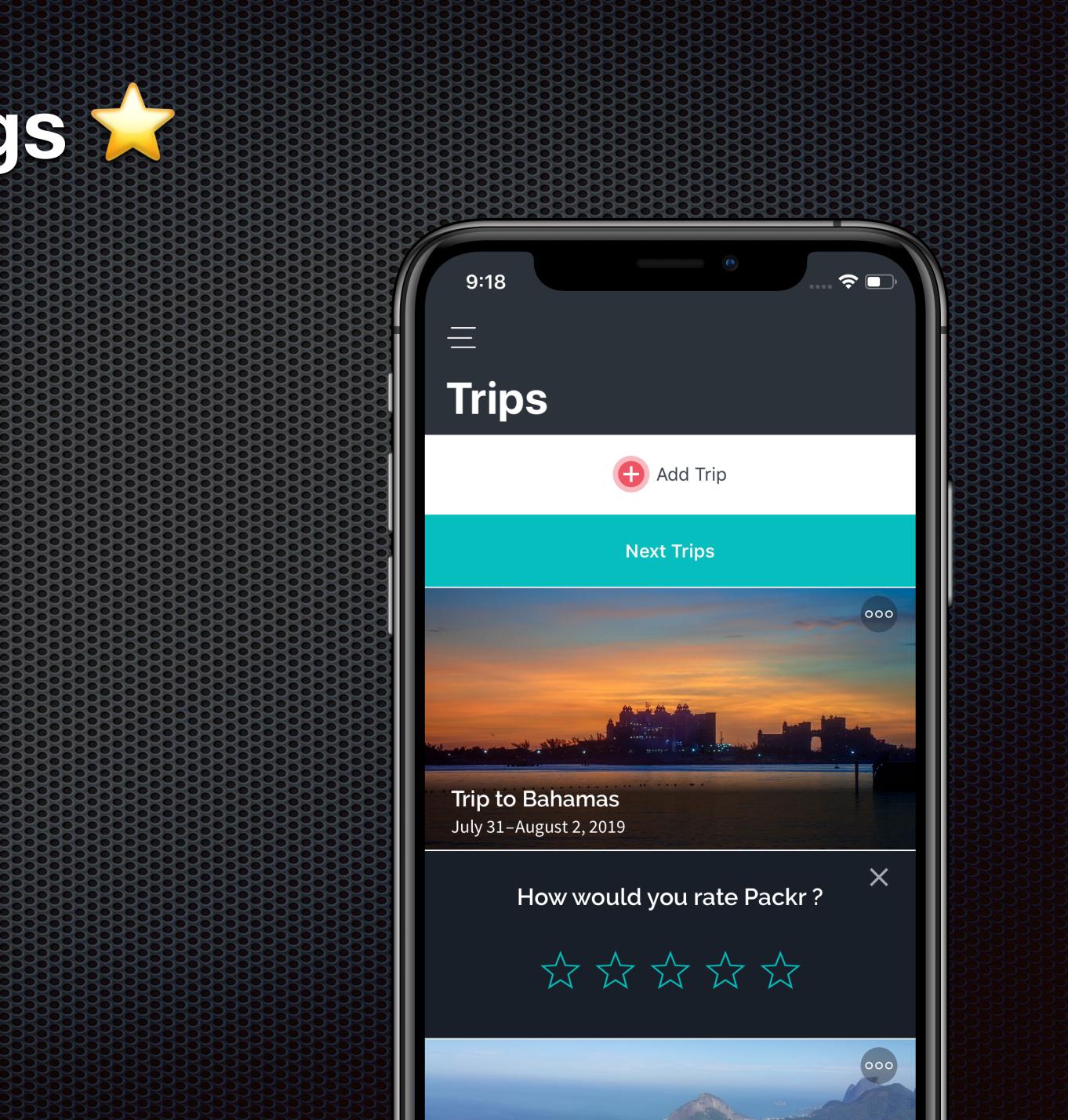
### **Optimising App Store Ratings**

### How to cheat?



# Optimise ratings 👉 The gray area

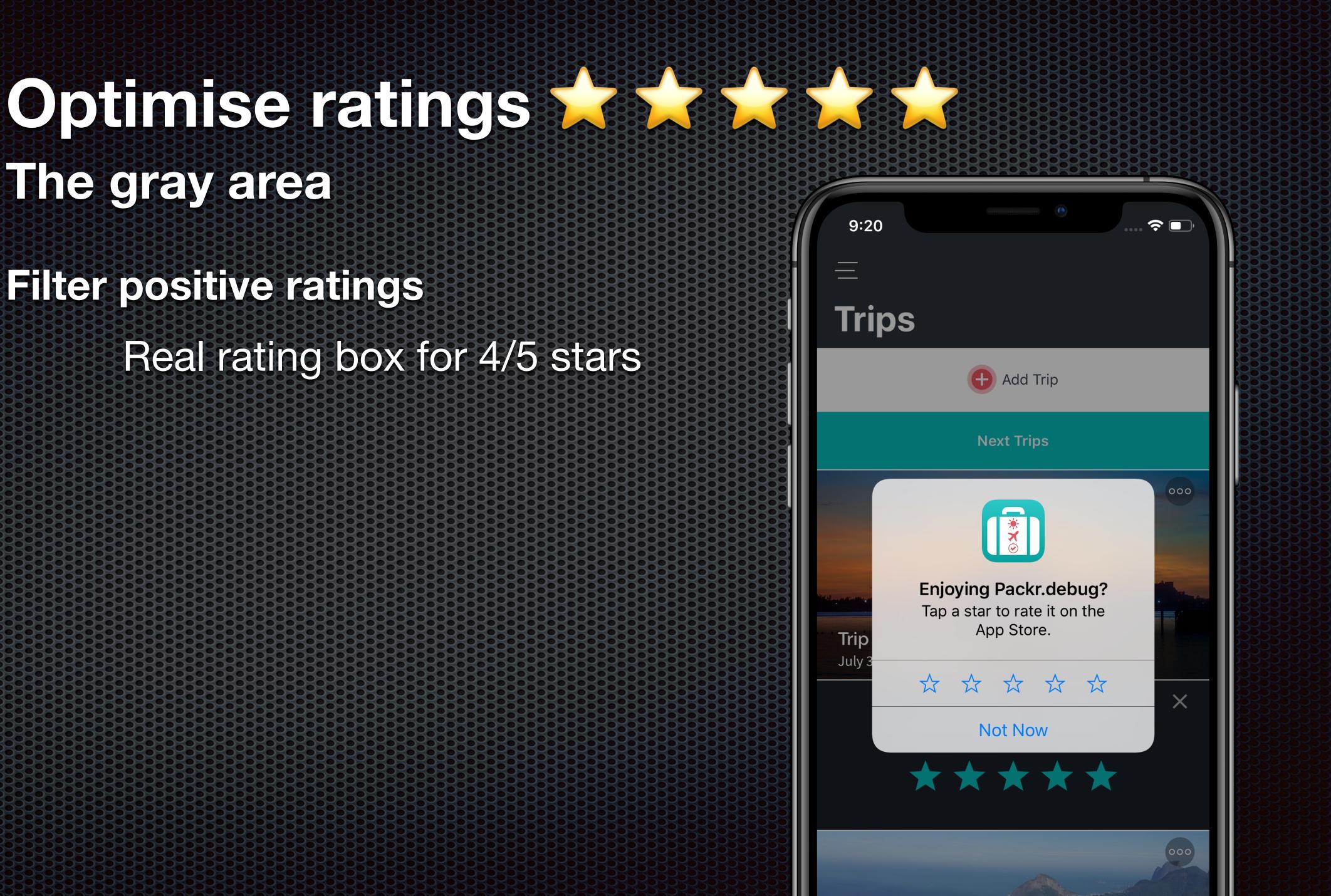
#### Filter positive ratings



# The gray area

### Filter positive ratings

Real rating box for 4/5 stars



# Optimise ratings 🗙 🗙 🛣 The gray area

**Filter positive ratings** Real rating box for 4/5 stars

Filter negative rolings Ask Liser to contact you OR

Don't display anything

8

9:20 Trips Add Trip **Next Trips** 000 How would you rate Packr? We are sorry if you had a bad experience with Packr. Would you like to contact us to send feedback by email? Contact Us **Rate on App Store** X Cancel 000



## Optimiser ses notes 7 **Pushing the limits**

### Studio Marmelapp: Picolo App



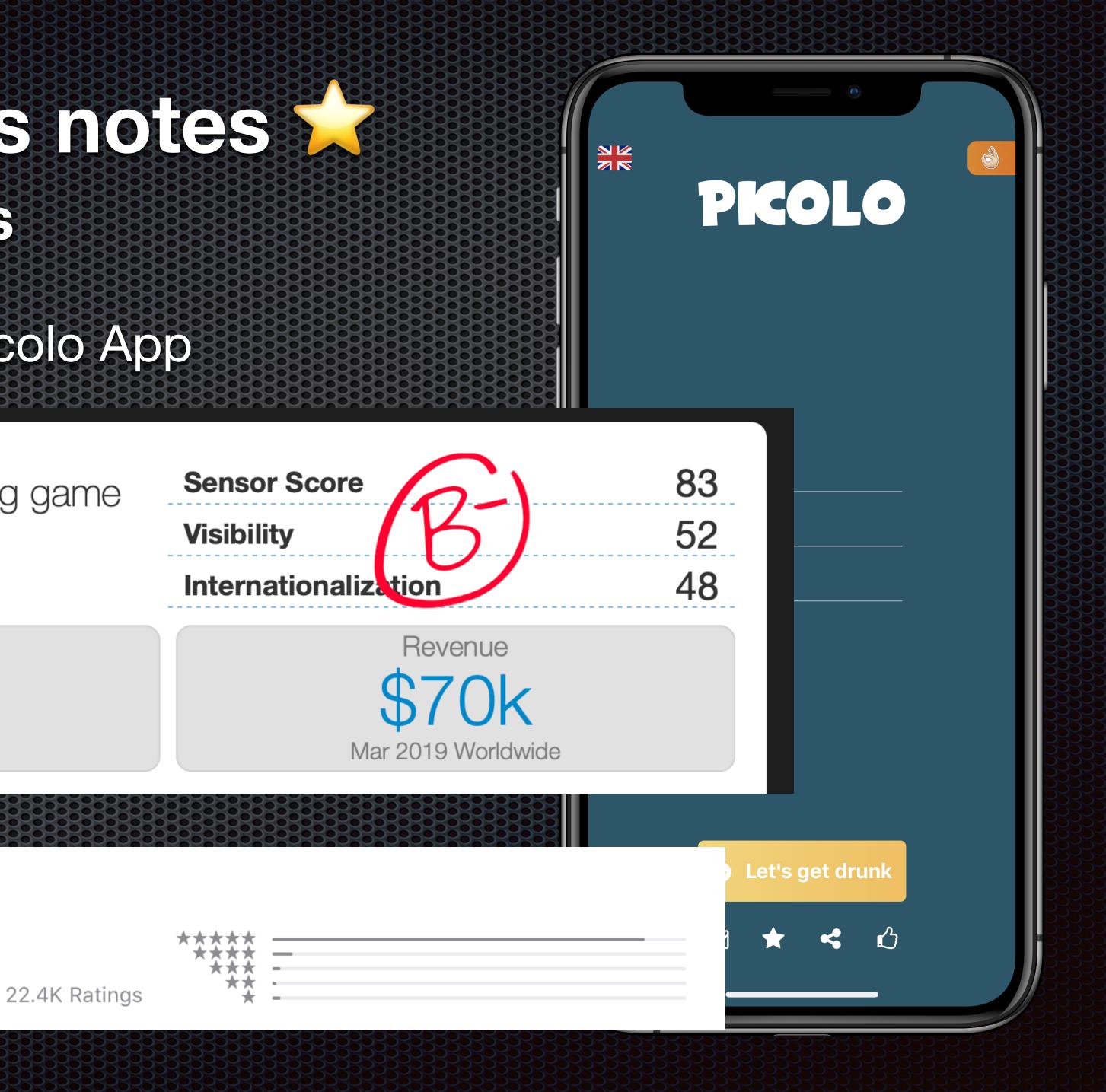
Picolo drinking game Marmelapp

🛎 iTunes

Downloads 100k Mar 2019 Worldwide

**Ratings and Reviews** 

**4.8** out of 5



# Optimiser ses notes 🗡 **Pushing the limits**

#### Studio Marmelapp: Picolo App

### Jérémie, rate the Picolo App $5 \pm$ on the App Store or down two drinks



## Optimiser ses notes 7 **Pushing the limits**

### Studio Marmelapp: NeverMind App

Forced to rate to unlock a feature

### MODE

Nope!

Use the wackiest "Never have I ever's" as icebreakers. What an excellent way to get the party started!

Custom

Create your own rules and play

#### How about a thumbs up?

Give us 5 stars in the Store to unlock this game mode.  $\dot{\mathbf{x}}$  $\dot{\mathbf{x}}$  $\dot{\mathbf{x}}$  $\dot{\mathbf{x}}$ 

Later

ed

#### Sure, no problem

Discover your friends' dirty little secrets with suggestive, sometimes even guilty "Never have I ever's".

#### Spring Break

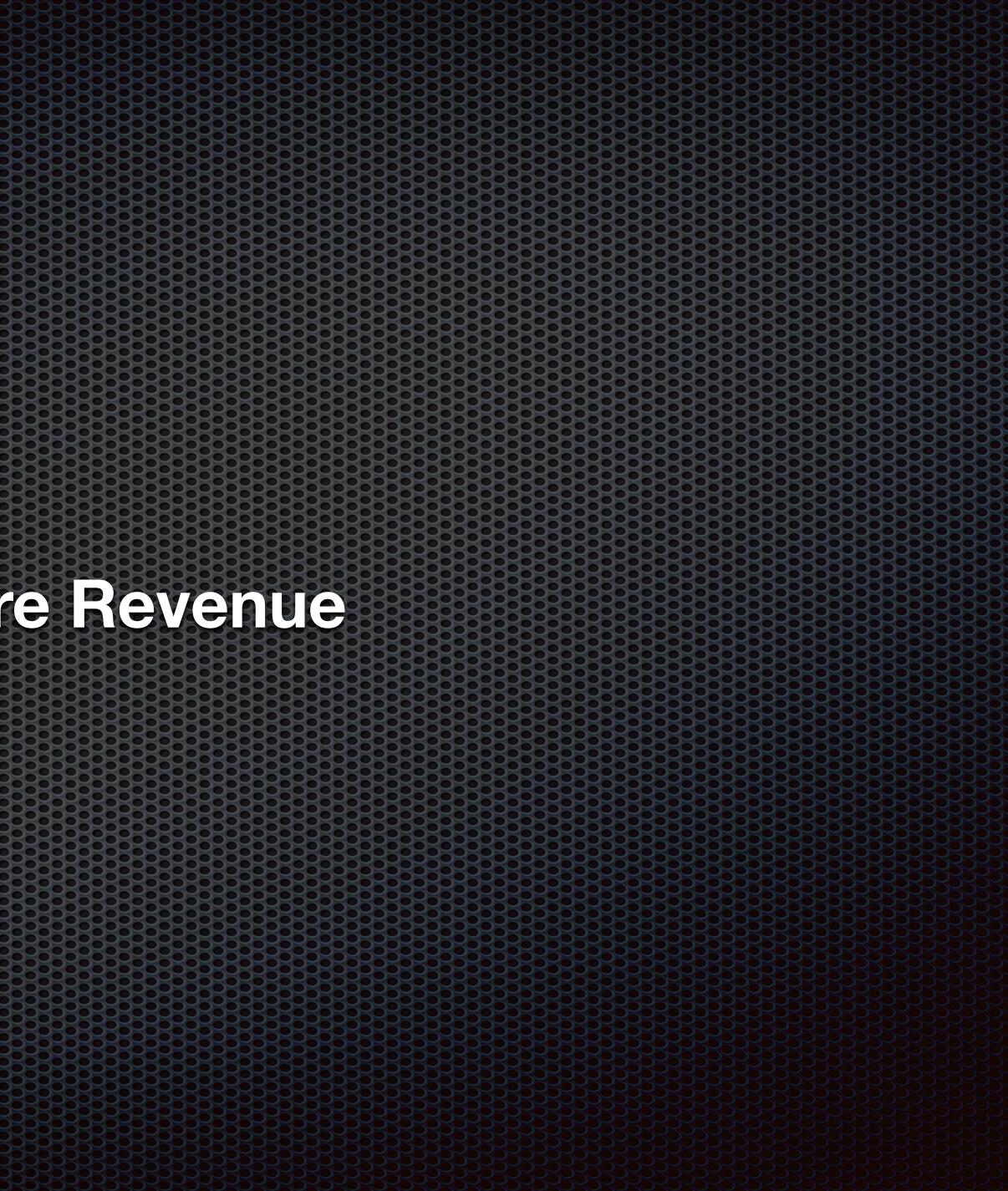
Palm trees, beach volleyball, coconut trees, show-offs strutting their stuff on the beach... Relive your strangest vacation memories.



### **Optimising App Store Ratings**

#### How to cheat? Without being discovered!

### **Optimising App Store Revenue**



### Freemium

Free to download

 Many more downloads (100-1000x)

Many more ratings

Higher Revenue

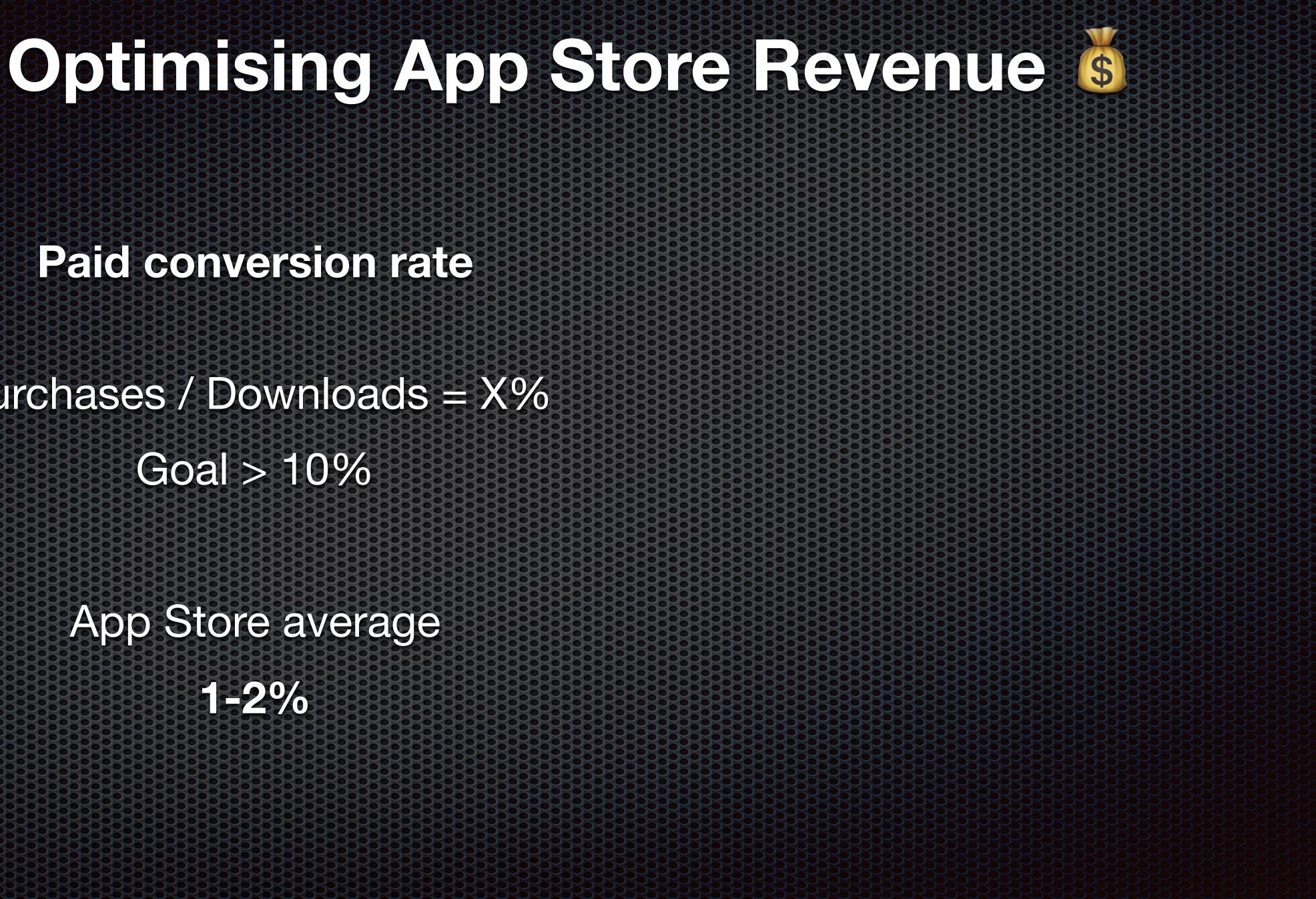
# Paid Apps

### 1 download = 1 purchase

#### **Paid conversion rate**

### Purchases / Downloads = X% Goal > 10%

### App Store average 1-2%



# **Optimising App Store Revenue**

#### **Paid conversion rate**

### Purchases / Downloads = X% Goal > 10%

### App Store average 1-2%

#### **Average Revenue Per User**

(ARPU)

Revenue / Downloads = \$X Goal > \$0.10

> App Store Range \$0 - \$30

#### Optimising App Store Revenue (\$) **Best practice** 1:38 🔊

 Premium should offer several features Display a time-limited offer

Close

중 ♥

Edit the packing lists and create your own.



**Packr Premium** 

8 day weather forecast and estimates for dates far away.



Create multi-destination trips. Duplicate trips.

cnronize all yoworite kind of Synchronize trips with

Special offer ends in 23:59:53

One time purchase €2,29

-50%

Buy me a drink €5,49

Already purchased ? Restore



## **Optimising App Store Revenue Best practices**

 Premium should offer several features Display a time-limited offer

 Display one-time special offers Opening the app 0 Sent by a notification . At a precise moment in the flow •

€

Soft

#### 業 Special offer 業

One time offer -70% on LoveGame Premium

#### **Dismiss Special Offer?**

If you close the window, this offer will disappear forever.

Cancel

Dismiss

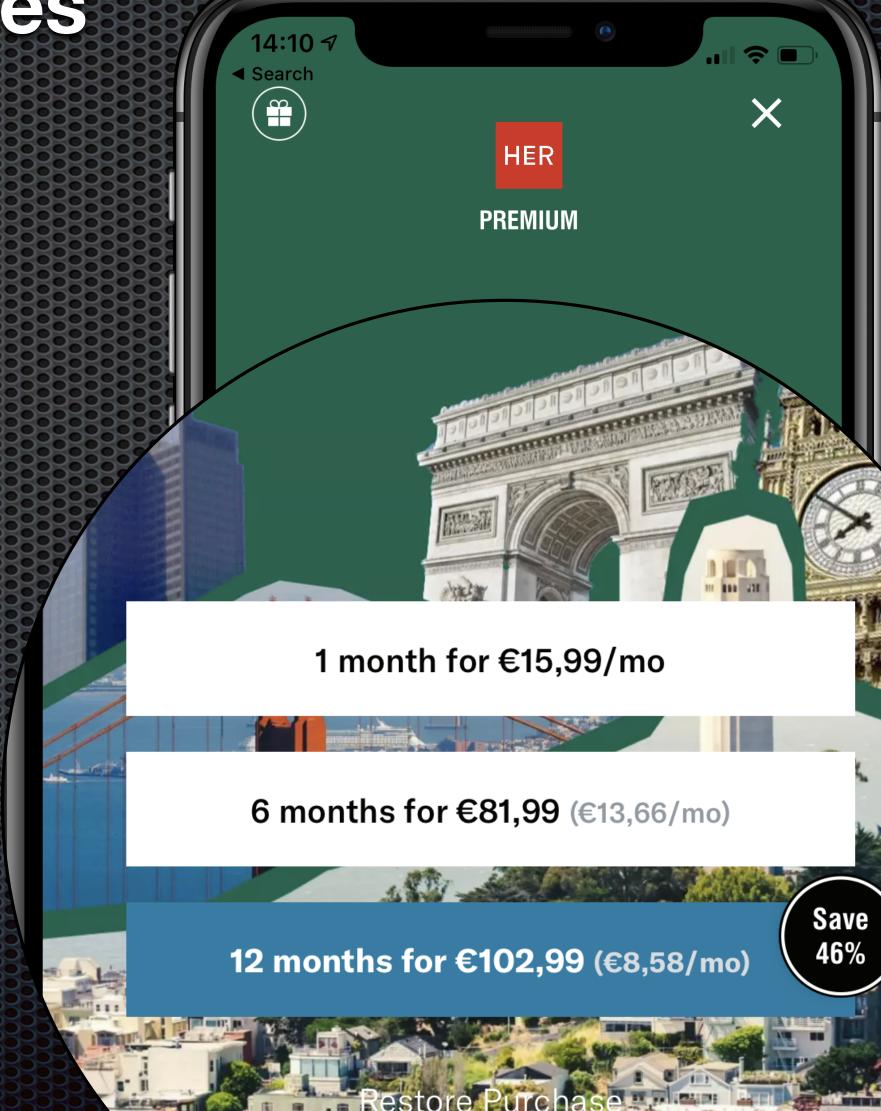
features!

**€3,49** instead of €12,27



# **Optimising App Store Revenue Subscriptions best practices**

#### Offer several prices and options





# **Optimising App Store Revenue Subscriptions best practices**

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Cancel				
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Password with next-				
<ul> <li>Stor</li> <li>unlin</li> </ul>				
<ul><li>Pers</li><li>Dark</li></ul>				
🗸 VPN				
Dashlane's available as €39.99. • Payment y				

••• 4G

Your plan: Free Ide to get the best of Dashlane

ee Premium €3999 Billed annually

manager on unlimited devices level online security

e **unlimited passwords** on **mited devices** 

sonalized **security alerts** with k **Web Monitoring** 

for WiFi protection

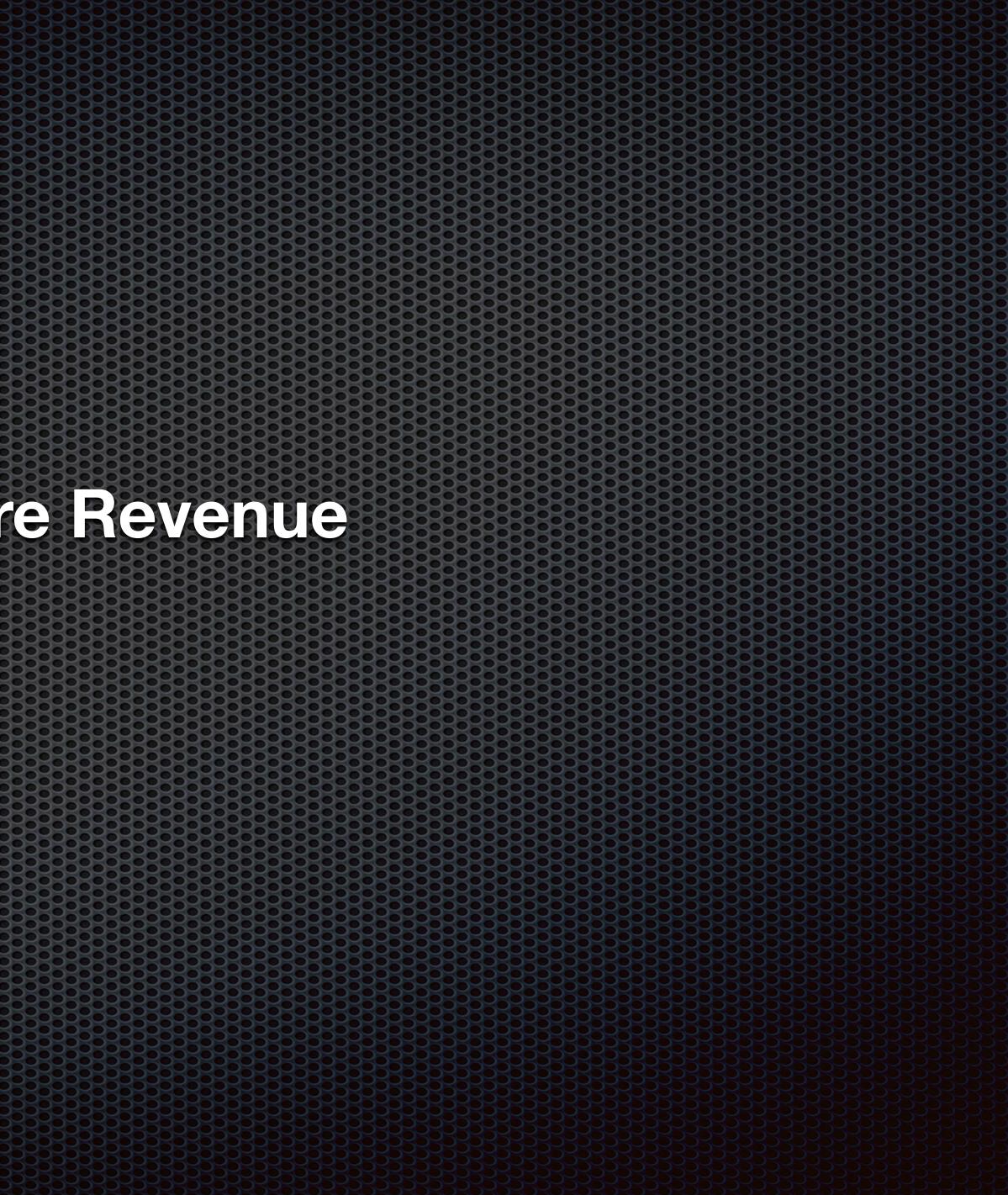
Premium sync and backup service is a 1 year renewable subscription at

vill be charged to your iTunes Account



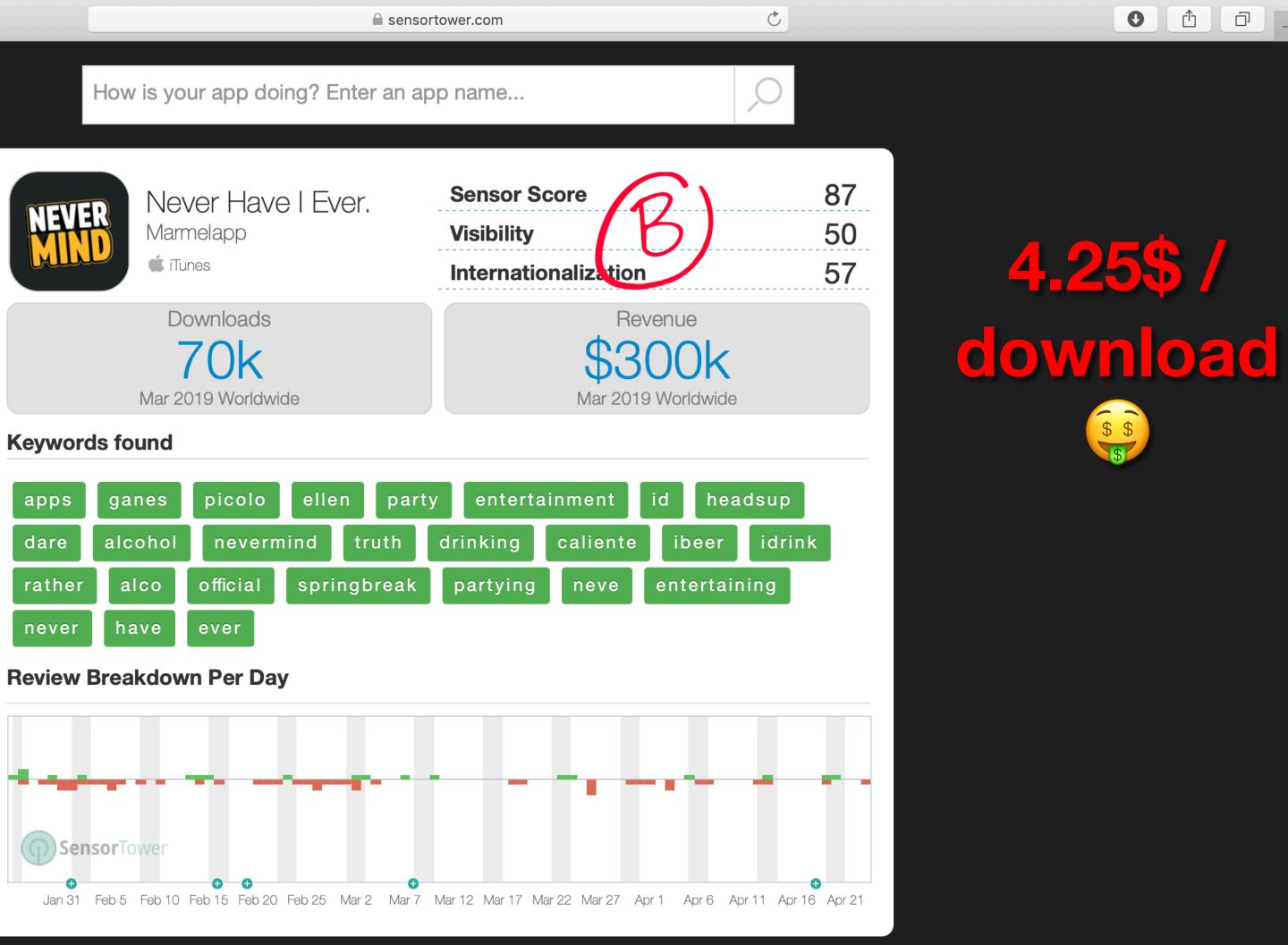
### **Optimising App Store Revenue**

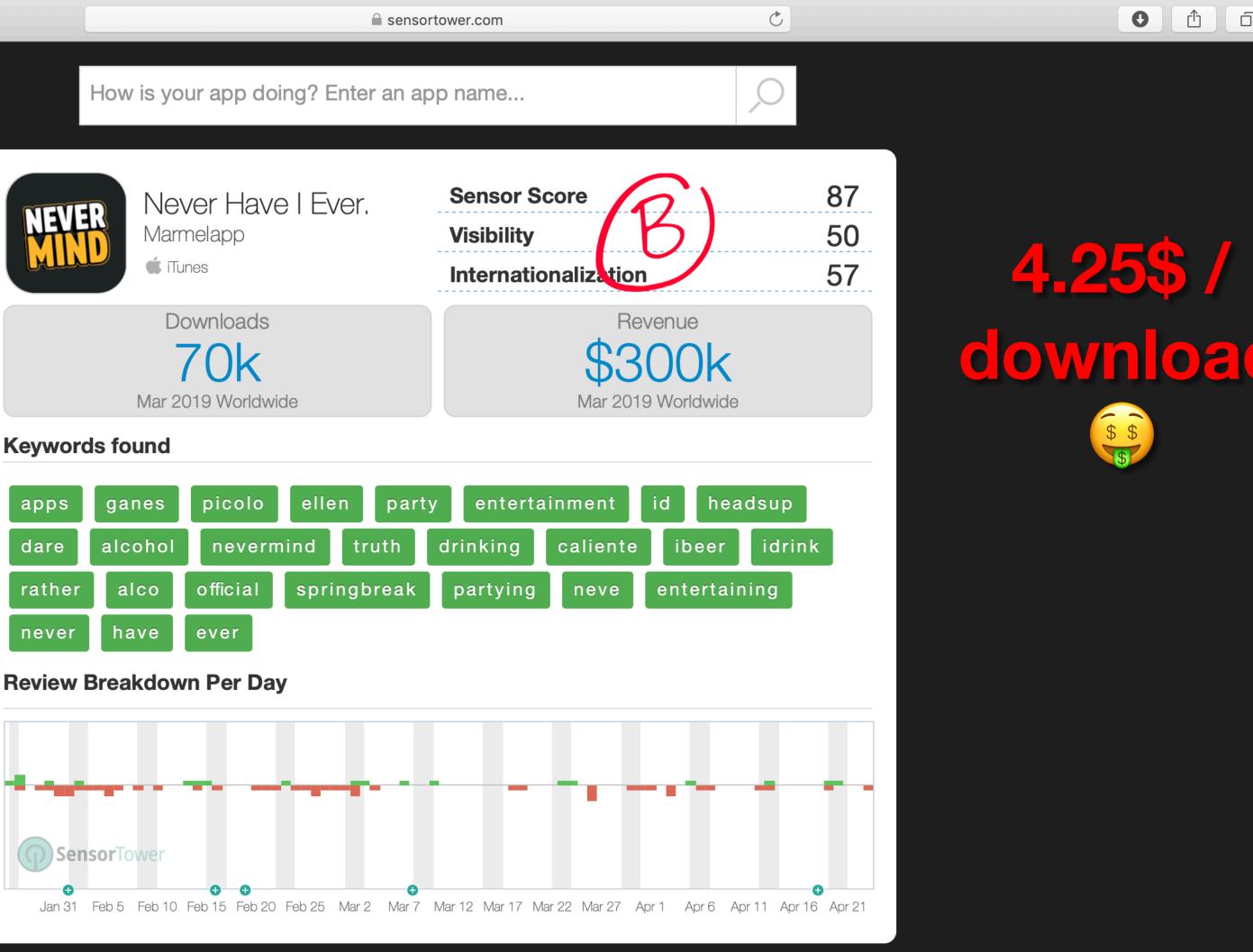
### How to cheat ?



# Optimising App Store Revenue **Pushing the limits**







## **Optimising App Store Revenue Pushing the limits**

• Displayed as free Price in almost transparent font Terms in a foreign language The close button fades-in slowly

• \$4.99 weekly = \$259 yearly 😥

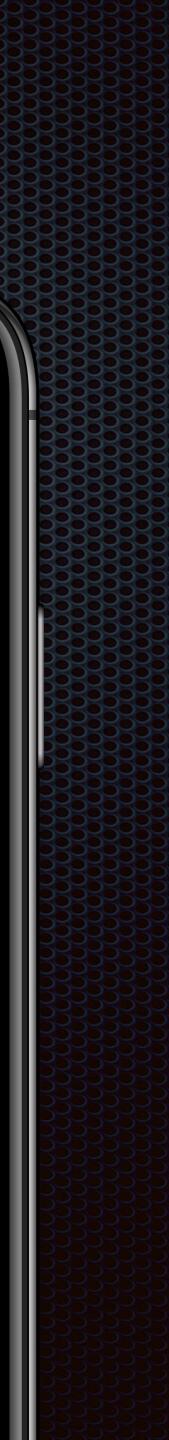
#### **Allowed by Apple ??**



- $\Leftrightarrow$  Access all game modes
- **Ø** Block ads
- New weekly content

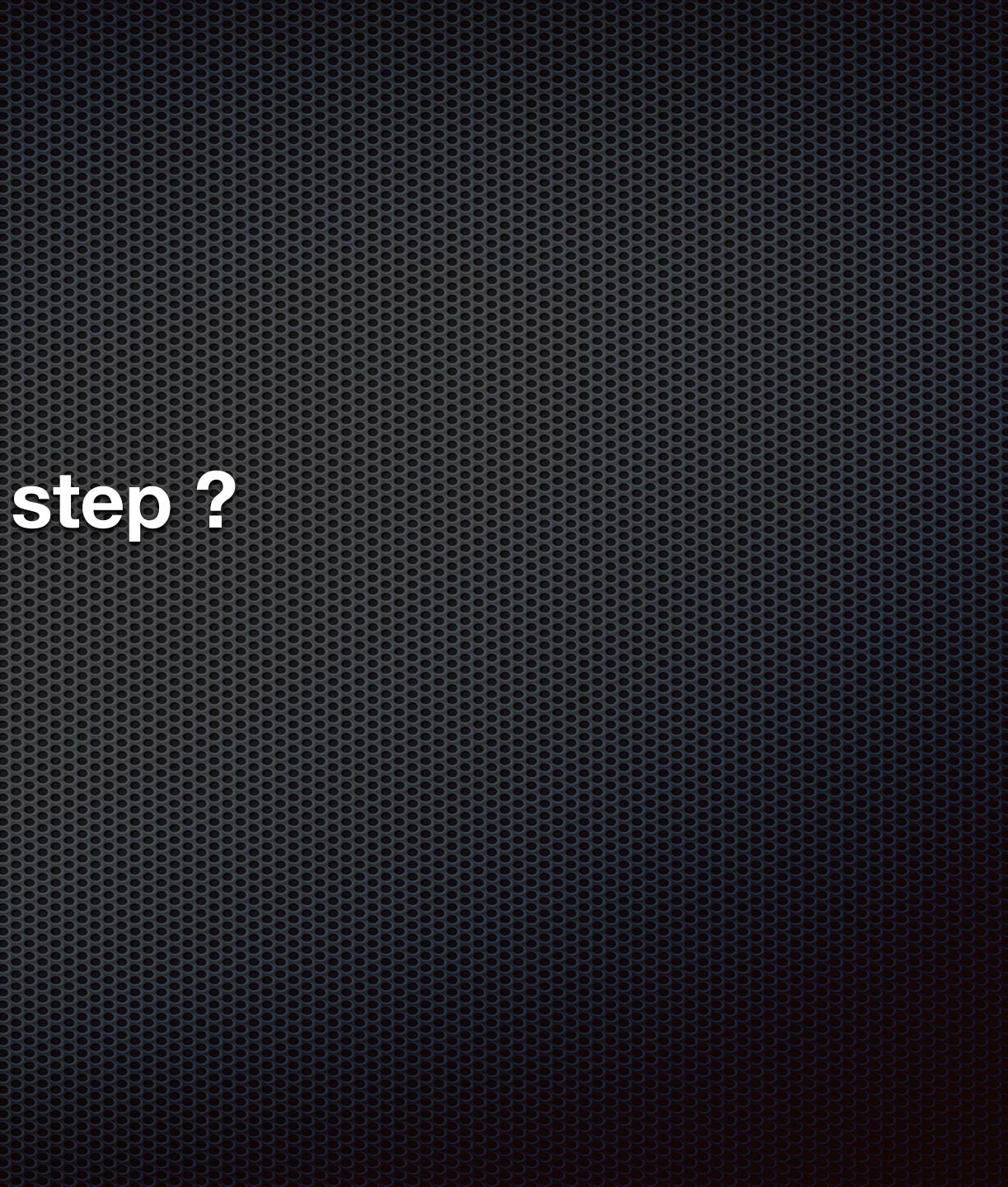
#### **FREE TRIAL**

#### START



### What is the next step ?

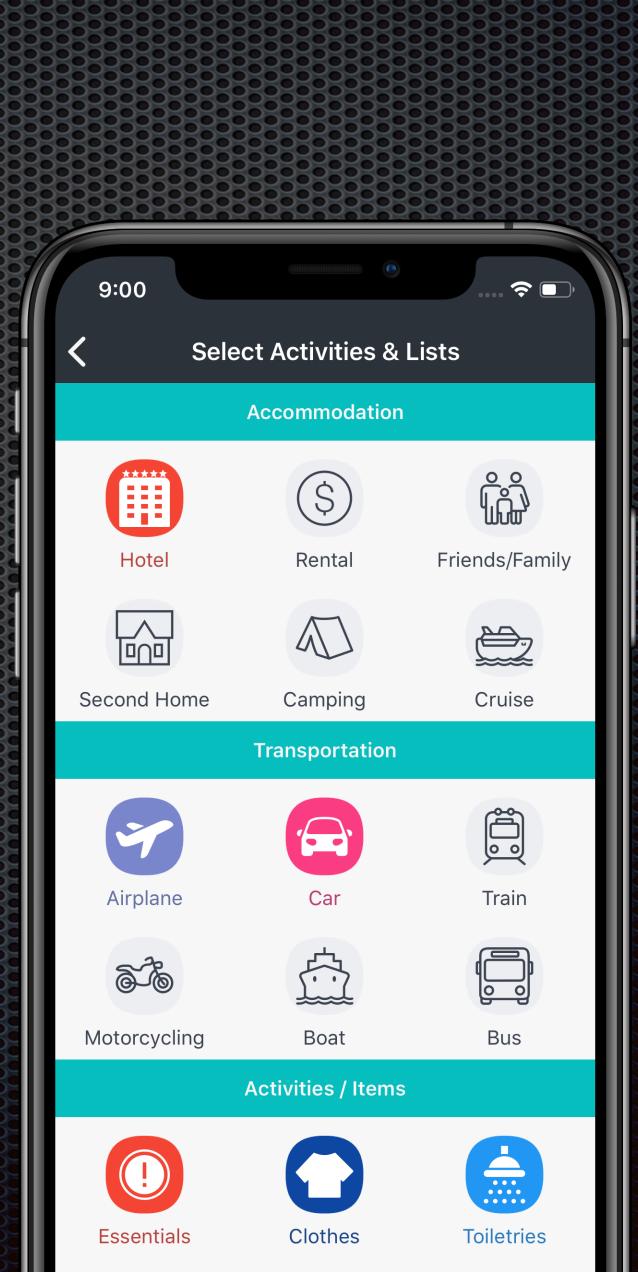
### **AB Testing**



# A B Testing

9:02		<b>?</b> •							
<b>〈</b> Select Activities & Lists									
	Accommodation								
	\$								
Hotel	Rental	Friends/Family							
Second Home	Camping	Cruise							
Transportation									
Ť									
Airplane	Car	Train							
<u>S</u>									
Motorcycling	Boat	Bus							
Activities / Items									
Essentials	Clothes	Toiletries							

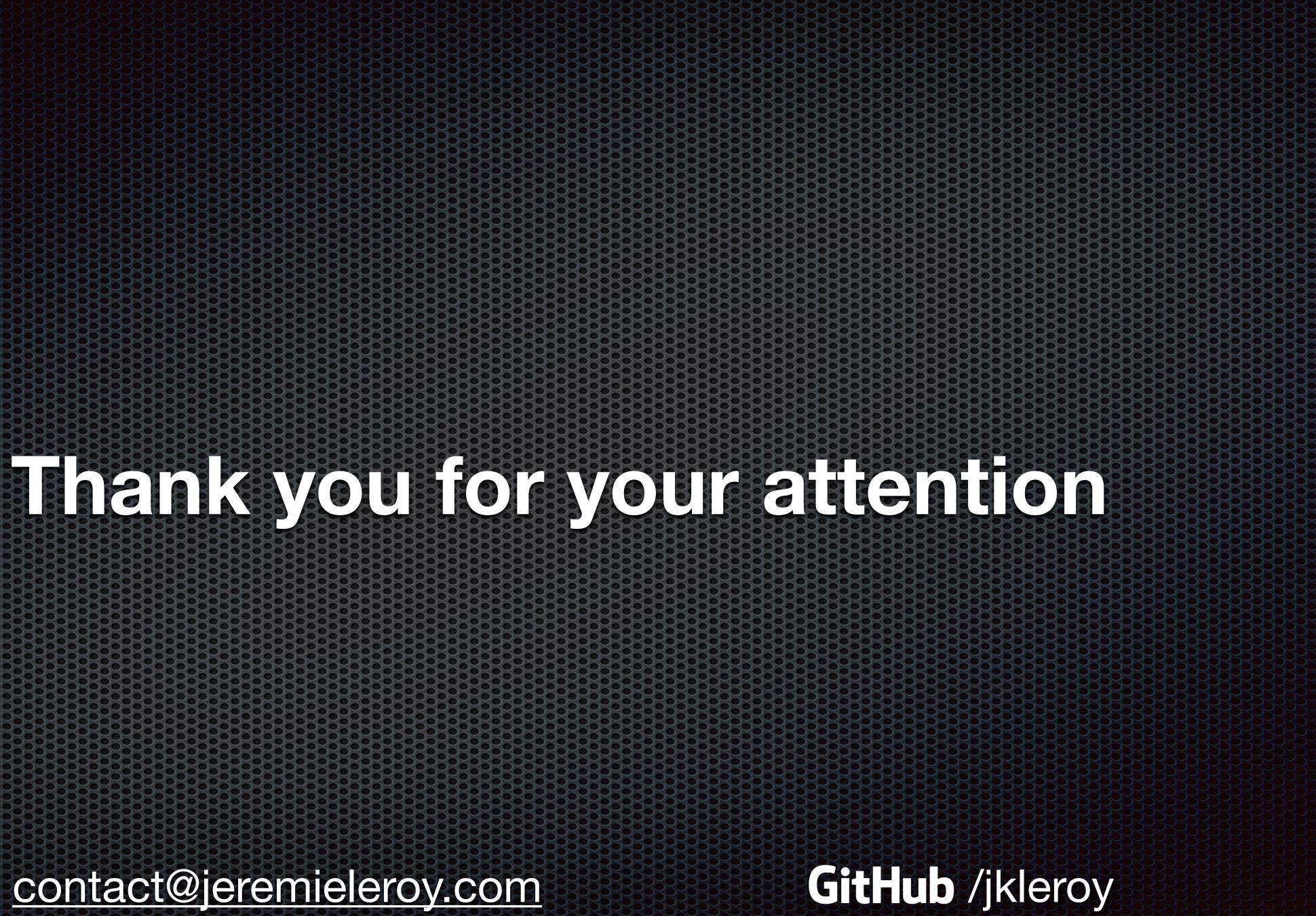
### 20% better conversion rate in China



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### GitHub /jkleroy

### Give feedback on this session in the XDC app!

See you at the conference in Köln !